

How do I debug an authentication app on Deskpro On-Premise?

Ben Henley - 2017-11-08 - Commentaire (1) - Using Deskpro

Question:

I'm trying to set up an authentication app and I'm having trouble getting it to work. Is there any debugging information available?

Answer:

in Deskpro On-Premise, you can enable extra logging to help diagnose authentication problems.

1. Edit config/advanced/config.logs.php file and append the following line to the file:

```
$LOGS_CONFIG['enable_usersource_log'] = true;
```

2. Try logging in via the affected authentication app so that any error is logged.

3. In your Deskpro directory, the log is located in **var/logs/usersource_log.log**