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Average custom field value by agent Report

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**Forum name:** #DPQL Reports •

This DPQL returns an average for a custom ticket field which contains a number (be sure to replace # with your [field ID](#))

```
'SELECT AVG(tickets.custom_data[#]) AS 'Average field value
FROM tickets
WHERE tickets.custom_data[#] <> NULL
GROUP BY tickets.agent
```

Agent	Average field value
	2
<a href="#">matt</a>	1.6
<a href="#">matt 2</a>	7.5

Reset order | Showing 1 to 3 of 3 entries

We're simply applying the AVG MYSQL function to the custom field to show its average value per agent