

I'm having trouble locking myself out of my helpdesk when changing the Auth & SSO settings

Ben Henley - 2018-03-14 - Comments (0) - Using Deskpro

Question:

I disabled Deskpro Authentication so I can't log in with my admin account, and another authentication system I enabled isn't letting me in. Help!

Answer:

If you're on Deskpro On-Premise, go to the folder where you installed Deskpro and run this command:

```
php bin/console dp:login-token youremail@example.com
```

(replacing *youremail@example.com* with the email address of your admin account).

You can then get access just by going to one of the Quick Login URLs provided.

If you're on Deskpro Cloud, email us at support@deskpro.com.

Tags

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