Deskpro



customer chat window does not scroll in Safari Declined

- Tom Lucas
- **Forum name:** #Bug Report

BROWSER: Safari 6.0.4 on Mac OS 10.8

 Live chat windows does not scroll with the chat conversation. Unable to manually scroll it either.

Comment (1)

Christopher Nadeau

10 years ago

Hi Tom, I can't reproduce this one. Could you try clearing your browser cache and trying once more to verify. If you are still having trouble, could you contact support@deskpro.com with a screenshot and some error info: 1) Enable the "Develop" menu in Safari if you haven't already (see http://goo.gl/CejN4) 2) Open the error console from Develop > Show Error Console 3) Type a few chat messages and see if any "red" error messages are appended to the console.