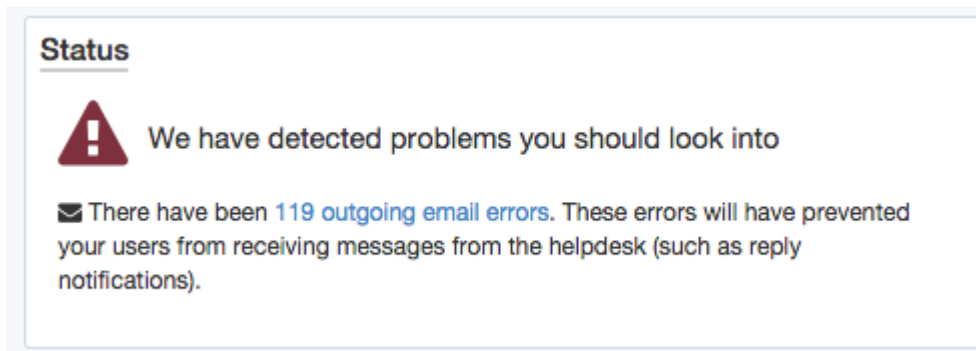


New Feature: Email Log Mass Actions

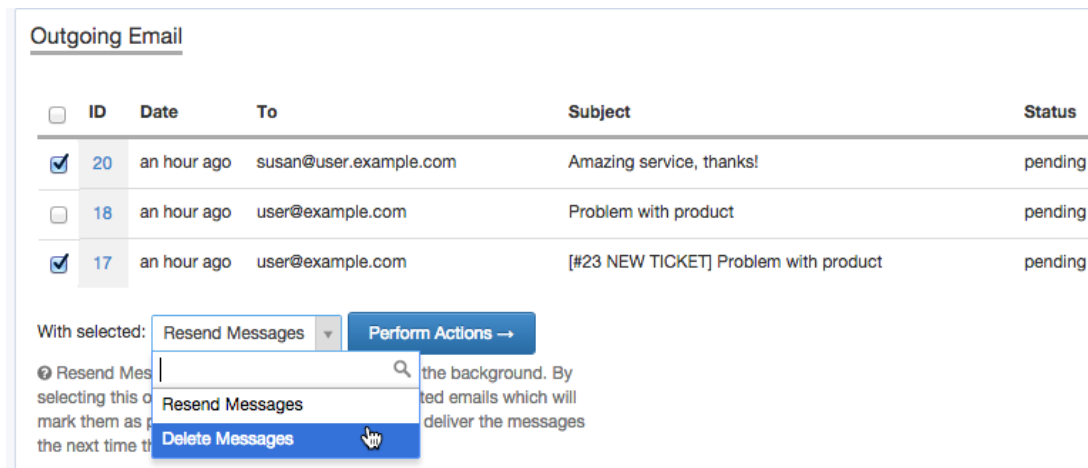
2014-10-02 - Ben Henley - Comments (0) - Product

Even with the best of care, email servers can sometimes throw tantrums.



DeskPRO logs any email issues so you can quickly troubleshoot and fix the problem. (Just to remind you, the logs are under **Tickets > Email Accounts**.) We've heard your feedback that sometimes cleaning up afterwards can be a chore.

Now we've added **mass actions** to the outgoing and incoming email logs. You can select a group of email messages and choose to resend or reprocess them, or just delete them.



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