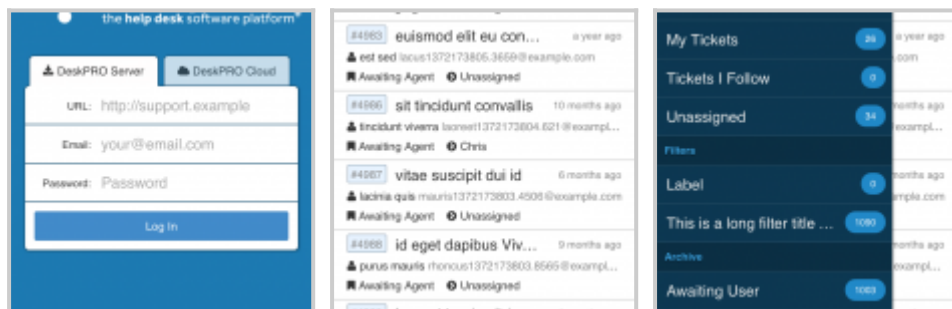新闻 > Product > iPhone and Android Apps

iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Comments (4) - Product

DeskPRO for iPhone and Android

This initial version of the DeskPRO app includes:

• Access your ticket filters to get lists of tickets

• View individual tickets, to see the ticket messages, notes, and properties

• Reply to tickets

• Change ticket properties like department, status, or agent

• Ticket notifications shows you real time ticket updates

• View inline images and download ticket attachments

[Get the iPhone app from the App Store](#)

[Get the Android app from Google Play](#)

Comments (4)

Comments (4)

Ken McKinnon

10 years ago

Is there any way you could add a search to this?

Roshan

10 years ago

Is there a newer version that will be released ?

Sanjay

10 years ago

Very much required, as there is no way to reach out to unlisted ticket.

Ben Henley

8 years ago

A new version with search and the ability to create new tickets is coming soon.