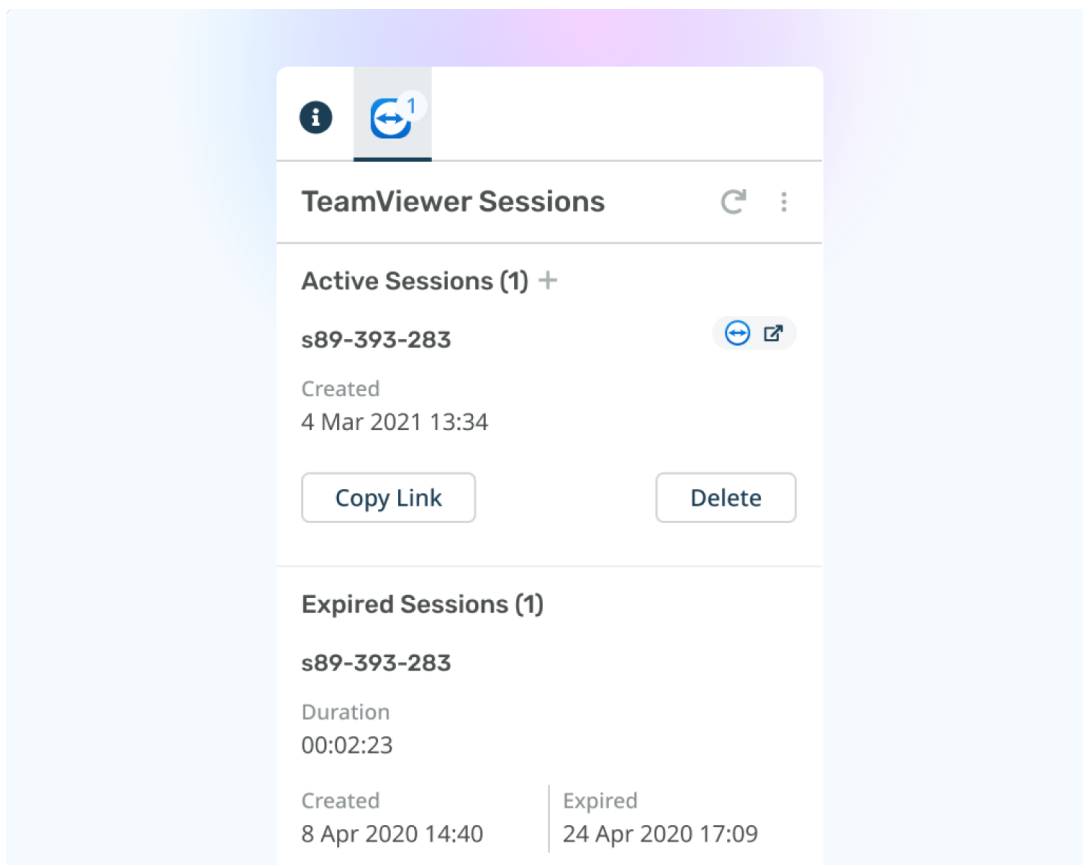


Introducing our new integration with TeamViewer!

2022-12-06 - David Anjonrin-Ohu - Comments (0) - Product (Admin)

We're happy to announce that our latest integration is with the remote access service TeamViewer.

Installing this app gives your team the ability to create new TeamViewer sessions while working on a ticket, saving them from having to leave your Deskpro instance.



The screenshot displays the 'TeamViewer Sessions' interface. At the top, there are icons for information and a refresh button. Below the title, there are two sections: 'Active Sessions (1) +' and 'Expired Sessions (1)'. The active session section shows a session ID 's89-393-283' with a 'Copy Link' button and a 'Delete' button. The expired session section shows the same session ID 's89-393-283' with a duration of '00:02:23', a creation time of '8 Apr 2020 14:40', and an expiration time of '24 Apr 2020 17:09'.

The app also gives you a list of active sessions with a copy button to make it easy to share details of TeamViewer sessions with your users while communicating with them.