

Improved Snippets

2013-03-21 - Chris Padfield - Comments (0) - Product

The snippets feature in DeskPRO has been improved for tickets and chats.

Shortcut Codes

You can now add *shortcut codes* to snippets. When you type a shortcut code into the replybox, the full snippet is automatically expanded. Use shortcut codes to quickly insert common snippets without having to open the snippets manager.



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标记  
20130320-snippets  
build-251
```