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Easily filter your Community Topics with Lists

2024-02-06 - Lara Proud - [Comments \(0\)](#) - [Product \(Agent\)](#)

Continuing with our updates on the way you manage and filter your information in the helpdesk, we are introducing the Lists feature to Community.

This enhancement will help broaden Community capabilities by enabling agents to create custom no-code lists of your Community Topics. Agents will be able to form lists with the simple 'is/is not' filtering capabilities already available for Tickets and in the CRM.

The screenshot displays the 'Community Topics' interface. At the top, there's a search bar with the filter 'community_topic.id = 3'. Below this is a table of topics. The table has columns for ID, Title, Forum, Status, Votes, and a user icon. The status column shows various states like 'Active', 'Collecting Feedback', 'Closed', 'Done', 'Under Review', and 'In Development'. To the right of the table is a 'Filter' sidebar. The sidebar has a 'Clear' button and sections for 'Date / Time' (Date Created, Date Updated, Date Published), 'Properties' (Title, Content, Author, Status), and a search bar. Below the search bar are two radio buttons: 'Is' (selected) and 'Is Not'. There are also two checkboxes: 'Active' (checked) and 'Closed' (unchecked). At the bottom of the sidebar is a 'Clear all selections' button. At the bottom of the table, there's a pagination bar showing 'Items per page: 100', '1-12', and 'of 12'.

ID	Title	Forum	Status	Votes	User
23	Built in Tusk Tracking	Feature Suggestions	✓ Active Collecting Feedback	3	
49	Integration with AssistMat...	Feature Suggestions	✗ Closed Done	8	
105	Download every attachme...	Feature Suggestions	✓ Active Under Review	37	
231	Integration with MineScape	Feature Suggestions	✗ Closed Done	3	
43	Bulk upload your files to th...	Feature Suggestions	✗ Closed Done	8	
49	Add an option for re-order...	Feature Suggestions	✓ Active Under Review	37	
231	Integration with MineScape	Feature Suggestions	✗ Closed Done	3	
43	Bulk upload your files to th...	Feature Suggestions	✓ Active Under Review	8	
34	CSV import all your listings	Feature Suggestions	✗ Closed Done	37	
231	Integration with MineScape	Feature Suggestions	✓ Active Collecting Feedback	3	
43	Bulk upload your files to th...	Feature Suggestions	✗ Closed Done	8	
34	CSV import all your listings	Feature Suggestions	✗ Closed Done	37	
231	Integration with MineScape	Feature Suggestions	✗ Closed Done	3	
43	Bulk upload your files to th...	Feature Suggestions	✗ Closed Done	8	
34	CSV import all your listings	Feature Suggestions	✓ Active In Development	37	

Agents can create personalized custom lists across the different Community forums, filtering against fields such as Date and Time, Author, Status, and more. Admins can also create lists on a per-team or global basis enabling powerful and efficient management of Community for your teams.