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Deskpro for Android Release

2017-09-13 - Benedict Sycamore - [Comments \(0\)](#) - [Deskpro Releases](#)

We're delighted to announce the release of the brand new [Deskpro app for Android](#).

If you've already installed the old Deskpro app, make sure you download and install the totally new one available now from the Google Play Store.



We've worked on developing a new app, so existing Deskpro users on Android mobile devices can effortlessly and simply manage customer relationships on-the-go.

Our new Android app features a whole new design, bringing users many of the features and benefits of Deskpro, including the ability to:

- Create new tickets, users and organizations
- View, edit and reply to tickets with ease
- See message history across all channels
- View and edit custom ticket fields
- Attach files from cloud or device storage
- Swipe for quick and mass actions
- Reply efficiently using handy snippets and macros
- Manage urgent scenarios with advanced features like Problems and Incidents
- Keep in-the-know with customisable notifications



To download the Deskpro app on an Android mobile device, visit the [Google Play Store](#).

We hope you enjoy using the app, and look forward to receiving your feedback about how we can better help you manage your customer interactions.

Oh, and if you need any help getting started - we've got a quick and easy guide for Deskpro mobile users [right here](#).