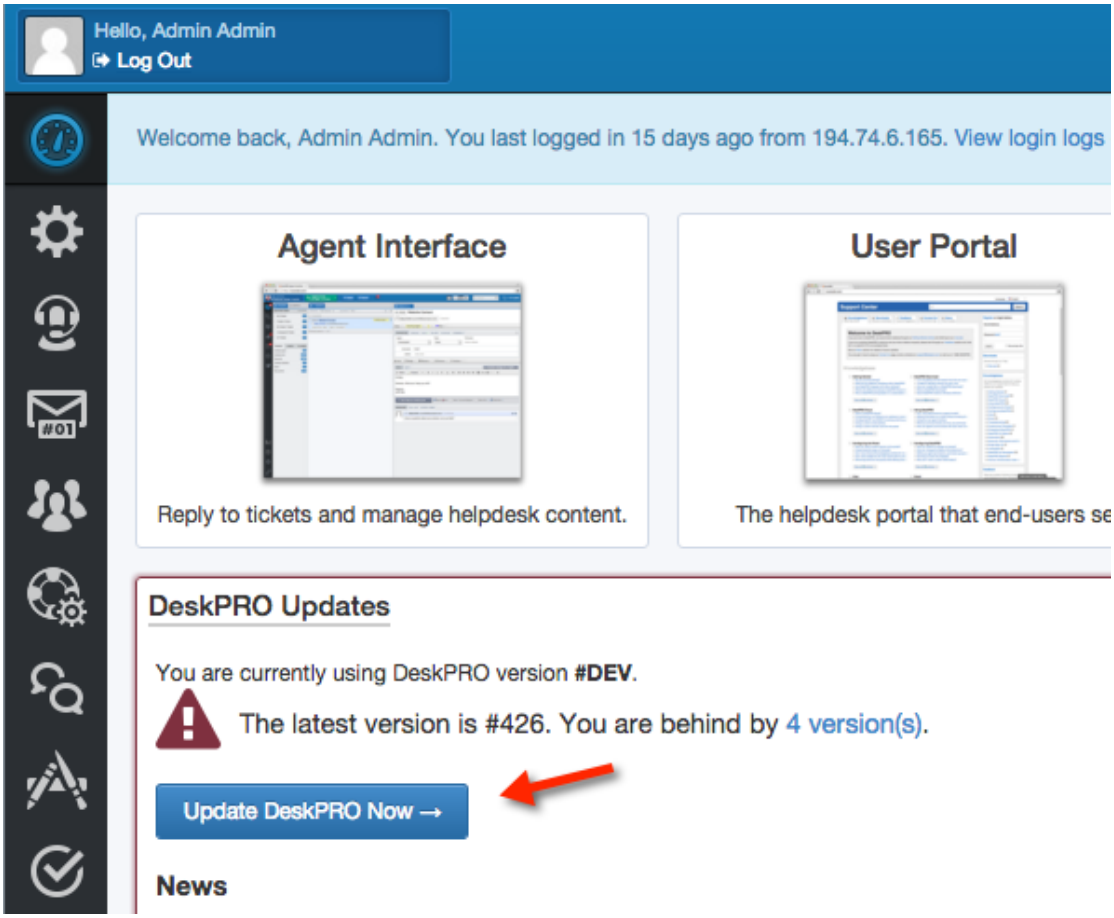
DeskPRO Build #426 Released

2015-10-29 - Security Test - Comments (2) - Deskpro Releases

This release fixes a critical security issue that affects earlier DeskPRO On-Premise versions. It is important that you update your DeskPRO installation **immediately**.

In most cases, you can update from the admin interface home page using the automatic updater:



If that does not work, please either:

a) Use the command-line updater.

b) Manually update your helpdesk.

If you have any problems updating, please immediately contact DeskPRO Support at support@deskpro.com.

The DeskPRO team apologies for the inconvenience caused by this urgent security release but stresses the urgency of upgrading your DeskPRO installation immediately.

Note: The Cloud platform is NOT affected.

Comments (2)

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SP **Stephen Pienaar**
10 years ago
I would be helpful to know which versions of Deskpro are affected. We upgrade Deskpro fairly frequently (monthly) but not necessarily every single new version released. If we knew if our installed version was vulnerable, it would help us prioritise the upgrade.
Ben Henley
10 years ago
You should assume that any version before 426 is vulnerable.