DeskPRO Build #104 Released

2012-08-20 - Chris Padfield - Comments (0) - Deskpro Releases

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #104.

The following is an automatically generated list of changes in this release:

- Mark page as helpful when marking it as answered from newticket auto-search suggestions
- List created date on user ticket list
- Add no results message when viewing blank task list
- Use less than a minute ago for <1min rel times
- Quick toggle for department permissions
- After setting picture, need to relaod for it to show up
- Add downloads count to files
- Dont show slug field
- Remove decimal places in estimated max upload size
- Add toggling of report favorite status via ajax, report list collapsing, and improved display of the reports system.
- Make the main DPQL report output much nicer
- Comments should link to comment form
- Add favicon with gear over icon for admin interface
- Create ticket button when chat has eneded
- Fix 'compelted' count when checking tasks as done
- Only save first instance of an inline image in a ticket, subsequent replies refer to original
- Remove unneeded delay in setting initial formString, fixes the 'are you sure' closing confirmation when trying to close an overflay quickly after opening it
- Loading indicator on mass comment actions, mass validation actions
- Add drag+drop target for new download
- Prevent non-images from being uploaded as profile pictures
- Fix notice when trying to view invalid error log
- Fix trying to fetch bad template name when trying to reset pass of admin account
- Fix for data syncing on non-Windows systems. Also output the types of data update via the sync-data command.
- Fix warning when merging non-array person field summary
- Fix dupe checker considering new ticket a dupe when the body is the same to a previous new ticket, even if subject was different
- Need to pause cm poller while sending reply which itself gets latest cm's. Prevents cm being processed out of order (e.g., removing ticket from list before addreply has been fully processed)
- Reload source pane when updating cats/status so numbers are up to date
- Add query builder (with builder <-> text switcher) for DPQL system and integrate this into the necessary areas of the report builder.
- User typing indicator
- Fix title input boxes on new publish forms, and use select2's
- Absolutely position right-aligning menus so they move while resizing window
- Fix displayoptions and hard dragging an item to last position
- Styling to 'search' tab in publish content
- Capitalisation in 'Comments to Review'
- Fix adding glossary words in agent not adding to list properly, max-width on long glossary tooltips, case-insensitive matching in user interface
- Fix a couple checks for require login option
- Adjust size of login text boxes when used in smaller width
- Fix ticketlog and logging changes between hidden statuses like spam
- Fix 'dismiss all' in notifications not removing feedback counter
- Change title of login box
- Fix missing email address in flash message after submitting ticket
- Fix missing name on message row when user has no name. Should show email addy instead
- Fix html phrase in admin attachments page
- Fix log row for 'update'

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.