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What resources are available for teaching agents to use Deskpro?

Ben Henley - 2018-03-01 - Comments (0) - Additional Services FAQs

When you add a new agent to your helpdesk, the agent is automatically emailed a copy of the [Agent Quick Start Guide](#). This is a 12 page PDF document designed to quickly introduce the main features of the agent interface.

For a comprehensive guide to Deskpro for agents, including many powerful productivity features, see the [Agent Guide](#).

Finally, we can provide custom screencast training, giving your agents a tour of the software and answering any questions they have about how to use it. Contact sales@deskpro.com for details.

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