



Knowledgebase > Managing Deskpro On-Premise > Troubleshooting > What is Deskpro On-Premise?

What is Deskpro On-Premise?

Ben Henley - 2017-11-09 - Comments (0) - Troubleshooting

Deskpro On-Premise (formerly known as Deskpro Download) is the version of Deskpro that you run on your own servers:

- You install and run Deskpro on your own server infrastructure.
- Full control over your data; full PHP source code provided for customization.
- Requires server administration skills to set up and maintain.
- One-click software upgrades included in the license price.
- Can configure your helpdesk to be accessible only within your organization's intranet.
- Easy to run a separate test installation.