

What do I use in a query to retrieve the email address of ticket users?

Ben Henley - 2023-09-08 - Comments (0) - Deskpro Legacy

Question:

I want to make a query that returns a table of tickets, including the email address of each ticket's owner. What do I use in my query to retrieve that?

Answer:

You can cross-reference from the *tickets* table to the *person* table using:

```
tickets.person.primary_email.email
```

e.g.:

```
SELECT tickets.id, tickets.subject, tickets.date_created,  
tickets.person.primary_email.email FROM tickets WHERE  
tickets.date_created >= '2014-01-08' LIMIT 5000
```

which would give you a table like this:

ID	Subject	Date Created	Email
526	Problem with tiger	Wed, 8th Jan 2014 12:21 am	user@example.com