



Updating Text on the Contact Us Page

Kim - 2024-08-19 - [Comments \(0\)](#) - [Using Deskpro](#)

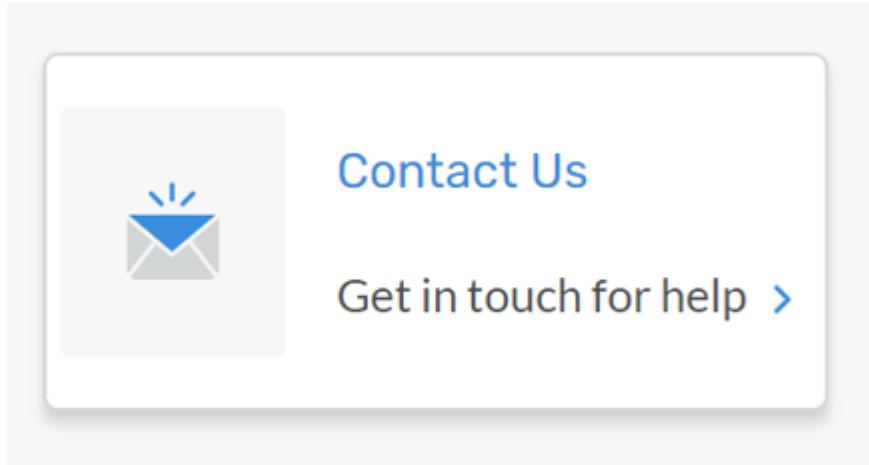
To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search

The screenshot shows the Deskpro Admin interface. On the left, there's a sidebar with icons for Channels (1), Configuration (2), and Agents. The Configuration section is expanded, showing options like Branding, Languages & Locales, Phrase Translation, Business Hours, and Reset Helpdesk. The main area is titled 'Phrase Translation' and contains a sub-header 'Your Objects'. The 'Help Center UI' tab is highlighted with a red box and a red number '3'. Other tabs include Email and Custom. Below this, there's a table header for 'Help Center Account (119)' with columns for Phrase, English, and Customized.

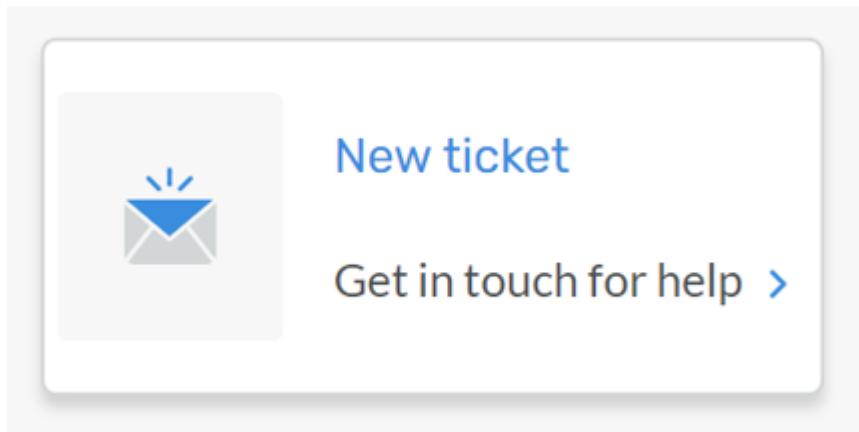
Before:





After:

A screenshot of a 'New ticket' interface. At the top, there is a header with the 'Deskpro' logo, the text 'Deskpro', and a 'New ticket' button. Below the header is a search bar with the placeholder 'Search our Help Articles' and a magnifying glass icon. The main content area has a blue header bar. Below the header, the text 'Help Center > New ticket' is visible. A large, rounded rectangular button labeled 'New ticket' with a blue envelope icon is centered. Below this button is a form with the instruction 'Please complete this form and one of our agents will reply to you by email as soon as possible.' The form contains two input fields: 'Name *' and 'Email *'. Both fields have a light gray placeholder text and are enclosed in white input boxes.



In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.