

Removing 'Change Password' from the User Profile

Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

Default

You are browsing the Legacy version of this article. For the current version, see: [How do I remove the ability for users to change their password?](#)

Question

The user portal offers users the ability to change their password- since we are syncing with AD, is there a way to disable that?

Answer

You can remove this from the 'Your Account' section by going to **Admin > User Interface > Portal > Templates > user/profile.html** and erasing the following code:

```
        </div>
      </div>
      {{ form_end(profile_form) }}
    </div>

    <div class="column-half divide-left omega">
      {{ form_start(password_form, { attr: { class: 'form-ticket' } }) }}
      {{ form_errors(password_form) }}
      {% if password_form.current_password is defined %}
        {{ form_row(password_form.current_password) }}
      {% endif %}
      {{ form_row(password_form.new_password) }}
      <div class="column-full">
        <div class="bucket">
          <button type="submit">{{ phrase('portal.account.change-password-btn') }}</button>
        </div>
      </div>
    </div>
    {{ form_rest(password_form) }}
    {{ form_end(password_form) }}
  </div>
```