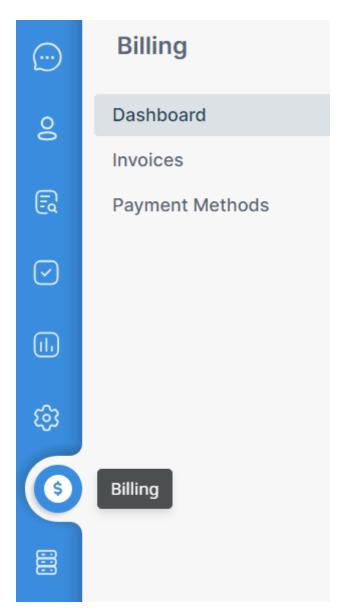


知识库 > Billing, Consultancy & Sales > Payment & Renewals > Managing and extending your Deskpro On-Premise license

Managing and extending your Deskpro On-Premise license

Ben Henley - 2023-08-10 - Comments (0) - Payment & Renewals

Go to the **Billing** interface to manage your license to use Deskpro.



Your Deskpro license entitles you to a maximum number of agent accounts for a certain period of time.

On the Billing Dashboard, you will able to see; your plan, the current number of agents, and when your license expires.

| Current Plan Agent Seats   10 Annual   Agent Seats     Agent Seats     Number of Agent Seats     Image: Compare AI Plans     Plans     Compare AI Plans     Payment Frequency   Annual   Oct 28, 2023     Image: Compare AI Plans     Payment Frequency   Oct 28, 2023     Image: Compare AI Plans     Payment Frequency   Oct 28, 2023     Image: Compare AI Plans     Payment Frequency     Payment Frequency   Oct 28, 2023     Image: Compare AI Plans     Plans     Compare AI Plans     Payment Frequency   Image: Compare AI Plans     Payment Method     Image: Payment Method   | Plan Summary |   |  |                   | <b>Plan Renewal</b><br>Oct 28, 2023 - Oct 28, 2024          |                        |
|--|--------------|---|--|-------------------|---|------------------------|
| Team Plan       10       Annual       Oct 28, 2023       Image: Team Plan       A s 2.000         Agent Seats       Agent Seats       Annual Payment       x 12         Plans       Compare Al Plans       Subtotal       S3,480.00         Var (20%)       Sege.00       Total (SUSD)       S4,176.00         Plans       Compare Al Plans       Payment       Reewal Payment Method         Team >       \$59       \$59       \$59       \$59         Payment       Stating 45 days in advance of expiry       Payment dethod       \$59         Pay Next Biling Period       Pay Next Biling Period       Pay Next Biling Period   |              |   |  |                   |   | 10                     |
| Agent Seats<br>Number of Agent Seats<br>Plans<br>Compare Al Plans<br>Professional ><br>\$29<br>Professional ><br>\$59<br>Professional ><br>\$50<br>Professional ><br>\$50<br>Professiona |              | - |  |                   |   | x \$29.00<br>x 12      |
| Number of Agent Seats       VAT (20%)       \$696.00         Image: Compare All Plans       Total (SUSD)       \$4,176.00         Plans       Compare All Plans       Payment         Feam >       \$59       Image: Sport Plans       Payment Method         Image: Sport Plans       Image: Sport Plans       Image: Sport Plans       Image: Sport Plans         Image: Plans       Image: Sport Plans       Image: Sport Plans       Image: Sport Plans         Image: Plans       Image: Sport Plans       Image: Sport Plans       Image: Sport Plans         Image: Plans       Image: Plans       Image: Plans       Image: Plans         Image: Plans       Image: Plans       Image: Plans   | Agent Seats  |   |  |                   |   | \$3,480.00             |
| Team >     Professional >     Enterprise >     Starting 45 days in advance of expire       \$59     \$59     \$99     Professional Participation of expire   |              |   |  |                   | VAT (20%)   | \$696.00<br>\$4,176.00 |
| Team >       \$59       Enterprise >       Source Particular So  | Plans        |   |  | Compare All Plans | Payment   |                        |
| Team >     Professional >     Enterprise >     Your license expires on Oct 28, 2023. Involces will be sent to you starting 45 days in advance of expiry       \$29     \$59     \$99     Pay Next Billing Period   |              |   |  |                   |   | Curr Ohannan           |
|  |              |   |  | prise >           | Your license expires on Oct 28, 2023. Invoices will be sent |                        |
| 🗰 Bank Transfer 💌 Generate Invoice   |              |   |  | <u> </u>          |   |                        |
| You will be able to pay in advance just before your plan   |              |   |  |                   |   |                        |

The billing dashboard is also used to handle any changes to your license such as; upgrading plans, adding agent seats, or purchasing a renewal.