I don't want to show the author of Knowledgebase articles

Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

Question:

How do I remove the author attribution for Knowledgebase articles on the portal? I don't want to show this information.

Answer:

You can do this by editing two templates. Go to **Admin > User Interface > Portal > Template Editor** and click on the **view.html** template under the 'Articles' heading.

1. Delete the following line (line #26)

** {{ article.person.display_name_user }}**

Go to the template called **articlelist/design.html**

2. Delete the following line (line #9)

Posted by </span {{article.person.display_name_user }}

This will remove the author name when viewing an individual article or browsing a category.

If you make a mistake editing one of the templates and there's a problem displaying those pages, just select the problem template and use **Revert to default**.