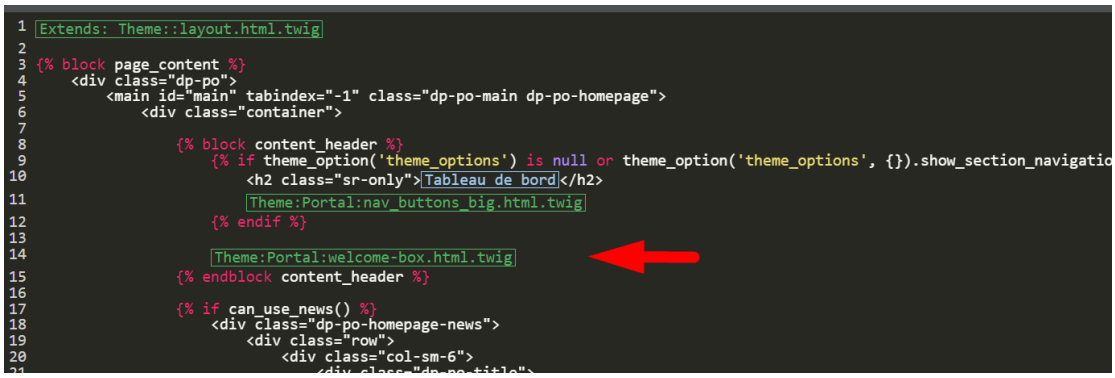
How do I only display the Help Center Welcome Message to User's who are logged in?

Lara Proud - 2025-10-25 - Comments (0) - Admin

If you only want your Help Center's Welcome Message to display to Users who are logged in, you can edit this by adding an **if** statement to the Homepage Template.

Go to **Admin > Help Center > Help Center Design** and open **Edit Home Page** in the page layout and design section.

On line 14, you'll see the sub-template for the Welcome Box:



You'll need to wrap this section in an if statement.

Add this before the sub-template:

```
{% if 2 in app.user.getUsergroupIds() %}
```

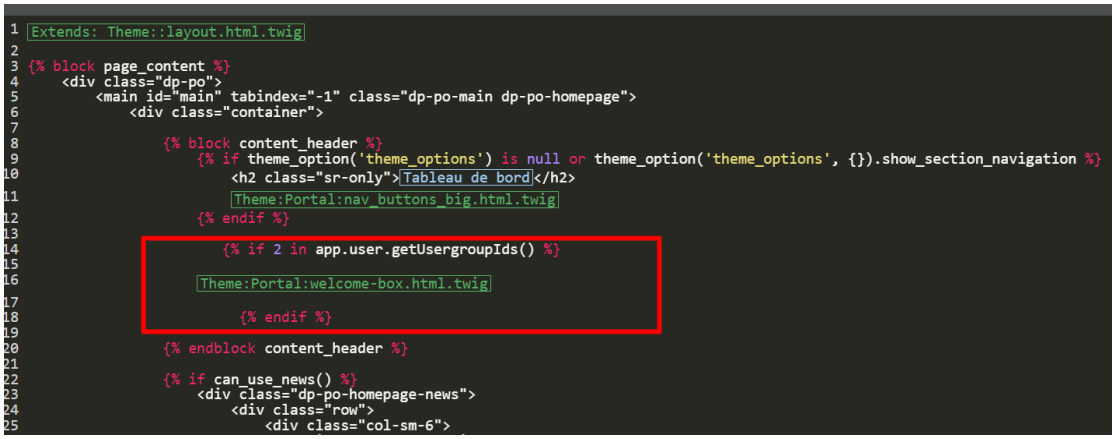
And this after:

```
{% endif %}
```

Note

Usergroup ID 2 is the Registered Usergroup so this statement is instructing the system to only serve this content to logged-in users.

So it looks like the below:



```
Extends: Theme::layout.html.twig

{% block page_content %}
    <div class="dp-po">
        <main id="main" tabindex="-1" class="dp-po-main dp-po-homepage">
            <div class="container">

                {% block content_header %}
                    {% if theme_option('theme_options') is null or theme_option('theme_options', {}).show_section_navigation %}
                        <h2 class="sr-only">Tableau de bord</h2>
                        Theme:Portal:nav_buttons_big.html.twig
                    {% endif %}

                        {% if 2 in app.user.getUsergroupIds() %}

                    Theme:Portal:welcome-box.html.twig

                        {% endif %}

                {% endblock content_header %}

                {% if can_use_news() %}
                    <div class="dp-po-homepage-news">
                        <div class="row">
                            <div class="col-sm-6">
```

相关内容

- Change Help Center Welcome Message based on Usergroup