



[知识库](#) > [Using Deskpro](#) > [Reports](#) > [How do I display dates in the US format in reports?](#)

How do I display dates in the US format in reports?

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In some geographies and organizations, date formats can appear differently from others. If you'd like to alter the format of the date in the reports you create, simply use the following clause to produce the desired results:

```
SELECT DATE_FORMAT(tickets.date_created, '%Y-%m-%d') AS 'Date created'
```

For example, the following query:

```
SELECT DATE_FORMAT(tickets.date_created, '%Y-%m-%d') AS 'Date created', ticket_messages.date_created
```

This will create the following result, where the month value is displayed prior to the day value:

