

知识库 > Using Deskpro > Admin > Configuration > How do I customize the text that appears on my Help Center?

How do I customize the text that appears on my Help Center?

Cecilia Sam - 2023-08-17 - Comments (0) - Configuration

Can I change the text used on the Help Center outside of the Publish app content?

Yes, you can change almost all of the user-facing text on the Help Center and in emails using the Deskpro phrases system.

To do this, go to Admin > Configuration > Phrase Translation. To the phrase you want to change, you can use the Search box on the page or Ctrl-F / Cmd-F keyboard shortcuts to search for the phrase on each page.

OVERVIEW	Phrase Translation	a Help	
CONFIGURATION ^	The text you see in Deskpro is stored as phrases, that includ Here you can manage the phrases and provide translation fo		
A Phrase Translation	Q Search Tilter		Sort
Business Hours	Your Objects Help Center UI Email Custom		
	Phrase	English	Customized?
CHANNELS	Ticket Queues and Sets (27)		۵
AGENTS	obj_ticketfilter.10_title	Mine	~
HELP CENTER	obj_ticketfilter.11_title	I'm Following	~
TICKET STRUCTURE	obj_ticketfilter.12_title	My Team's	~
FEATURES	obj_ticketfilter.13_title	My Pending	~
BUSINESS RULES	obj_ticketfilter.14_title	Live	~
CRM	obj_ticketfilter.15_title	Unassigned	~
	obj_ticketfilter.16_title	Unassigned	~
APPS & INTEGRATIONS	obj_ticketfilter.17_title	Pending	~
DATA	obj_ticketfilter.18_title	All Open	~
	obj_ticketfilter.19_title	All New Tickets	~
👝 Lara Proud	obj_ticketfilter.20_title	SLA Warning	~

In the **Text box**, enter your changed version of the text and click **Save**. If you have more than one language installed on the helpdesk, you will need to define the change for each language.

	obj_ticketfilter.11_title	→
English		
Mine		
Français		
		e
Español		
		e,
English (UK)		
الإنجليزية		A
C• Türkçe		
		¢
Deutsch		
		e,