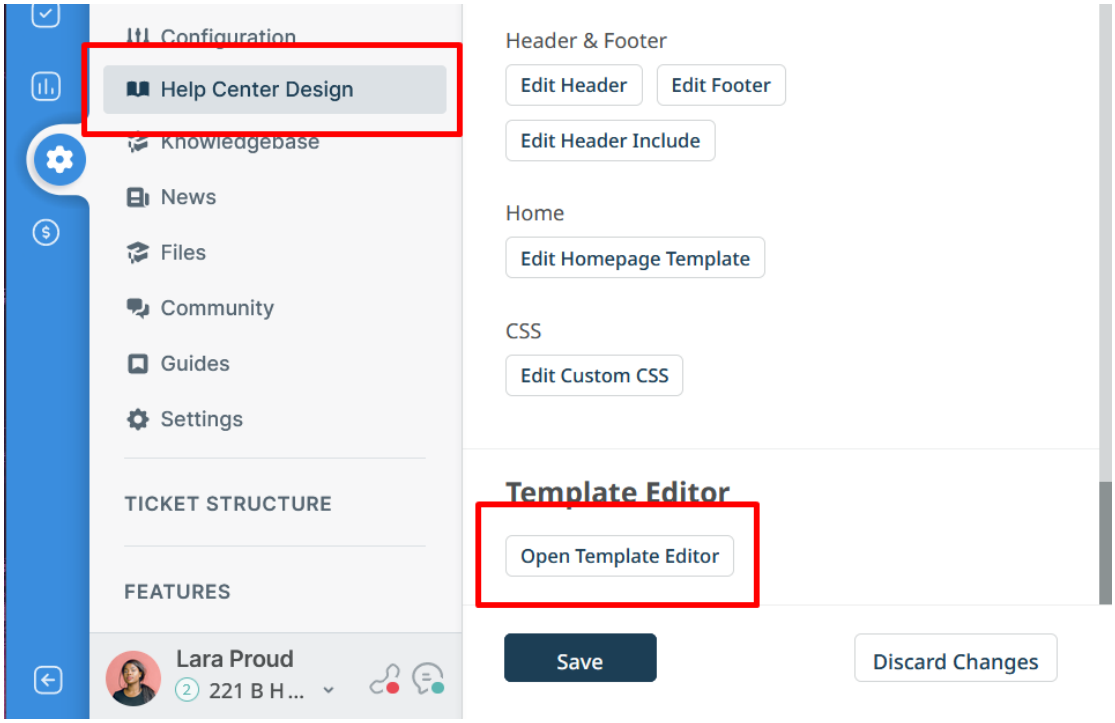
How do I customize my embedded contact form?

Matthew Watt - 2023-08-30 - Comments (0) - Admin

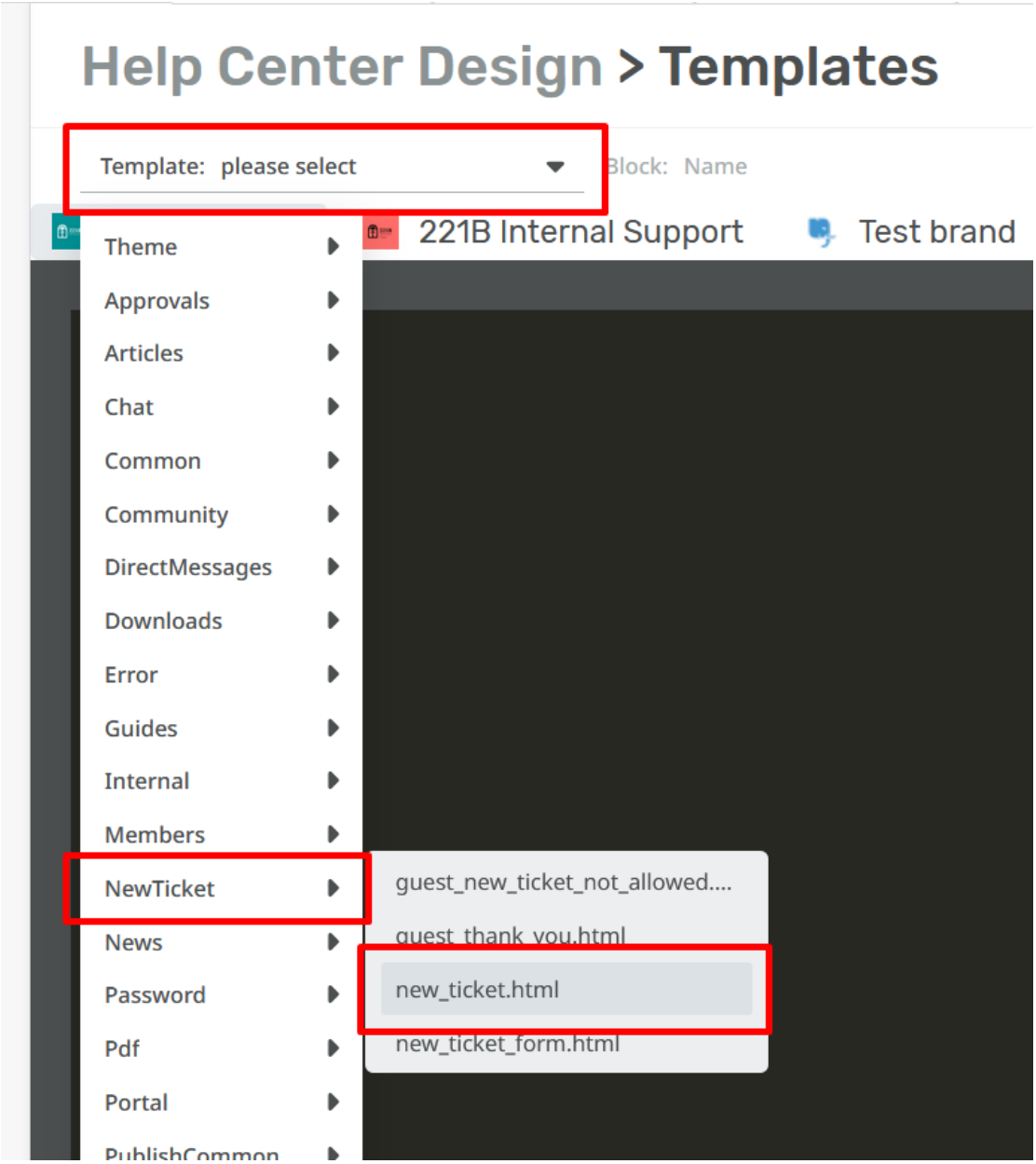
Just like every other aspect of Deskpro, the embedded contact form is powered by the customizable CSS stylesheet and template system.

Changing the template

Go to **Admin > User Interface > Help Center > Help Center Design > Open Template Editor.**

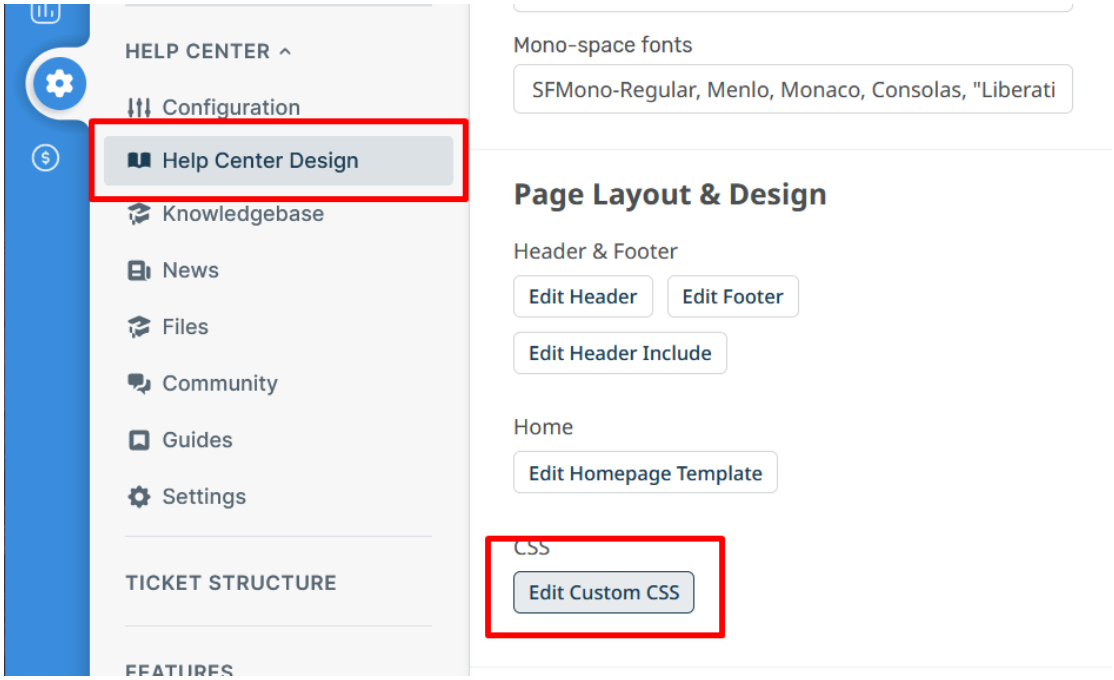


Then at the top of the template editor, select and edit the ***new-ticket-iframe.html*** template inside **Internal**.



Changing the style

Go to **Admin > User Interface > Help Center > Help Center Design > Edit Custom CSS**



Here you can add CSS rules to change the look of the new ticket form. The form resides inside of an element with the class "dp-simple-iframe" which you can use to scope rules to only the embedded form.

For example, here's some CSS that you might use for a dark-themed website with black backgrounds and white text:

```
.dp-simple-iframe #dp, .dp-simple-iframe #dp label {
    color: #fff;
}

.dp-simple-iframe #dp input, .dp-simple-iframe #dp textarea {
    color: #fff;
    border: 1px solid #fff;
    background: #000;
}

.dp-simple-iframe #dp input:focus, .dp-simple-iframe #dp textarea:focus {
    box-shadow: none;
}

.dp-simple-iframe #dp .dp-hidden-file-upload .link {
    color: #fff;
}

.dp-simple-iframe #dp .dp-attach-limits {
    color: #eee;
}
```