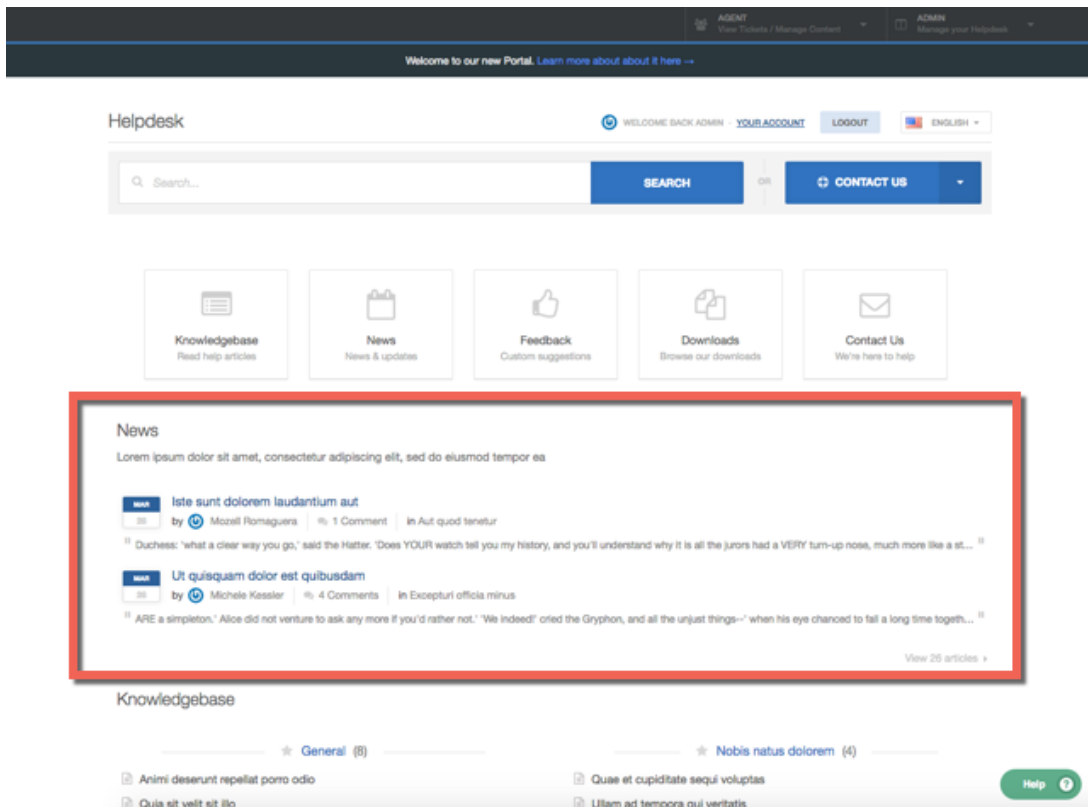


How do I change the number of news posts shown on the portal home page?

Ben Henley - 2018-04-17 - Comments (0) - Using Deskpro

Question:

I want to increase the number of news posts shown on the section of the portal home page highlighted below. How do I show the most recent five articles here?



The screenshot shows the Deskpro portal interface. At the top, there is a navigation bar with 'AGENT' and 'ADMIN' links. Below that, a welcome message reads 'Welcome to our new Portal. Learn more about about it here -->'. The main content area is titled 'Helpdesk' and includes a search bar, a 'SEARCH' button, and a 'CONTACT US' button. Below the search bar are five navigation cards: 'Knowledgebase' (Read help articles), 'News' (News & updates), 'Feedback' (Custom suggestions), 'Downloads' (Browse our downloads), and 'Contact Us' (We're here to help). The 'News' section is highlighted with a red box and contains a list of news articles. The first article is titled 'Iste sunt dolorem laudantium aut' by Mozell Romaguera, with 1 comment. The second article is titled 'Ut quisquam dolor est quibusdam' by Michele Kessler, with 4 comments. Below the news section is the 'Knowledgebase' section, which has two categories: 'General (8)' and 'Nobis natus dolorem (4)'. A 'Help' button is visible in the bottom right corner.

Answer:

You can do this by editing the portal templates.

1. Go to the portal editor at **Admin > User Interface > Portal**.
2. Click the **Template Editor** section at the lower left.

The image shows a sidebar menu on the left and a settings panel on the right. The sidebar menu includes items like Admin Dashboard, Setup, Agents, Tickets, Emails, CRM, User Interface, *Default, Knowledgebase, News, Downloads, Feedback, Guides (disabled), Portal, Site Widget & Chat, Ticket Form Widget, Chat, Apps, and Tasks. The User Interface item is selected, and the settings panel is open for it. The settings panel has sections for THEME, WELCOME MESSAGE, LOGO, FAVICON, COLORS, FONTS, PAGE, PAGE LAYOUT & DESIGN, and TEMPLATE EDITOR. The COLORS section shows various brand colors and text colors. The PAGE LAYOUT & DESIGN section has tabs for HEADER & FOOTER, HOME, CSS, and ASSETS. The TEMPLATE EDITOR section has a search bar and a list of templates.

Admin Dashboard

- Admin Dashboard
- Setup
- Agents
- Tickets
- Emails
- CRM
- User Interface**
- *Default
- Setup
- Knowledgebase
- News
- Downloads
- Feedback
- Guides disabled
- Portal**
- Site Widget & Chat
- Ticket Form Widget
- Chat
- Apps
- Tasks

THEME

WELCOME MESSAGE

LOGO

FAVICON

COLORS

- Brand Primary
- Brand Success
- Brand Info
- Brand Warning
- Brand Danger
- Text Color
- Text Color Lighter
- Link Color

FONTS

PAGE

PAGE LAYOUT & DESIGN

HEADER & FOOTER | HOME | CSS | ASSETS

These templates let you put HTML code at the very top or very bottom of the page.

Edit Header | Edit Footer

Edit Head Include

TEMPLATE EDITOR

Choose a template

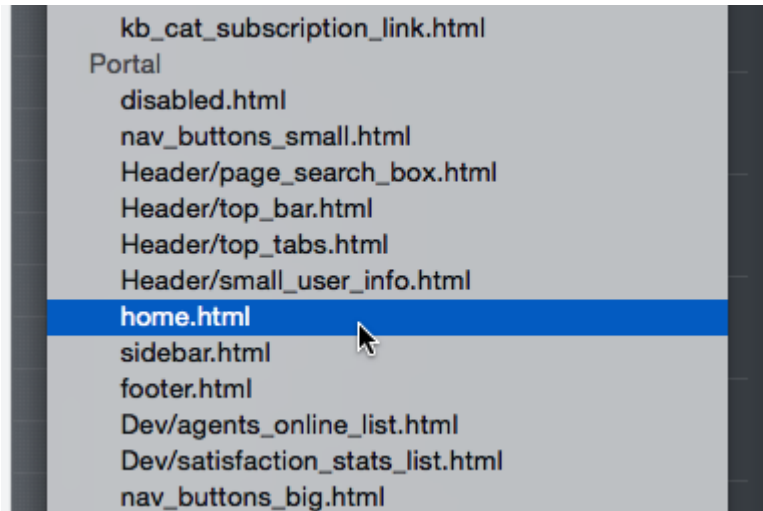
Search

- search_results_ajax.html
- search_results.html
- search_macros.html
- search_labels_results.html

Portal

- welcome-box.html
- sidebar.html

3. In the Portal section, select the **home.html** template.



6. The template editor opens. Find the line that says:

```
{% show section news_list_excerpts with { count: 2, show_category_link: true } %}
```

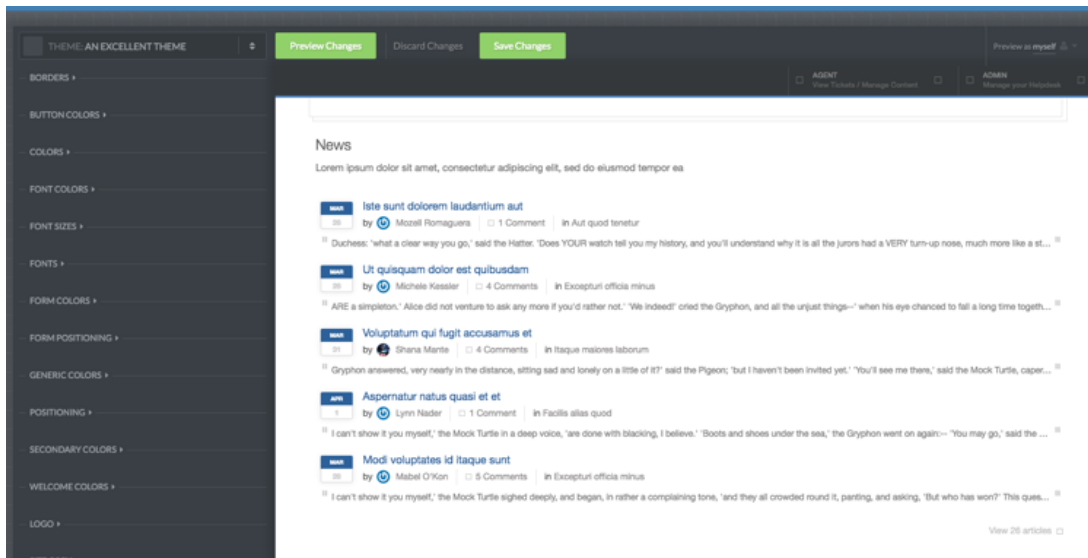
Edit the number in **count: 2** to the desired number of articles: in this case, 5.

A screenshot of a code editor showing HTML template code. The code is as follows:

```
33  
34     {% if can_use_news() %}  
35     <section>  
36         <article class="news front-page-news">  
37             <div class="large-title">  
38                 <h1>  
39                     <a href="{{ path('portal_news') }}">  
40                         {{ phrase('portal.news.section-title') }}  
41                     </a>  
42                 </h1>  
43                 <p>{{ phrase('portal.news.homepage-desc') }}</p>  
44             </div>  
45             {% show section news_list_excerpts with { count: 5, show_category_link: true } %}  
46         </article>  
47     </section>  
48     {% endif %}  
49
```

7. Click the X at the top right of the template editor to close it.

8. Click the green **Preview Changes** button at the top of the screen to see the effect of the edit and verify that the section now shows five articles instead of two.



9. Click the green **Save Changes** button at the top of the screen to save your edit and apply it to your live portal.

标记
new-portal

附件

- [blob \(208.00 KB\)](#)