



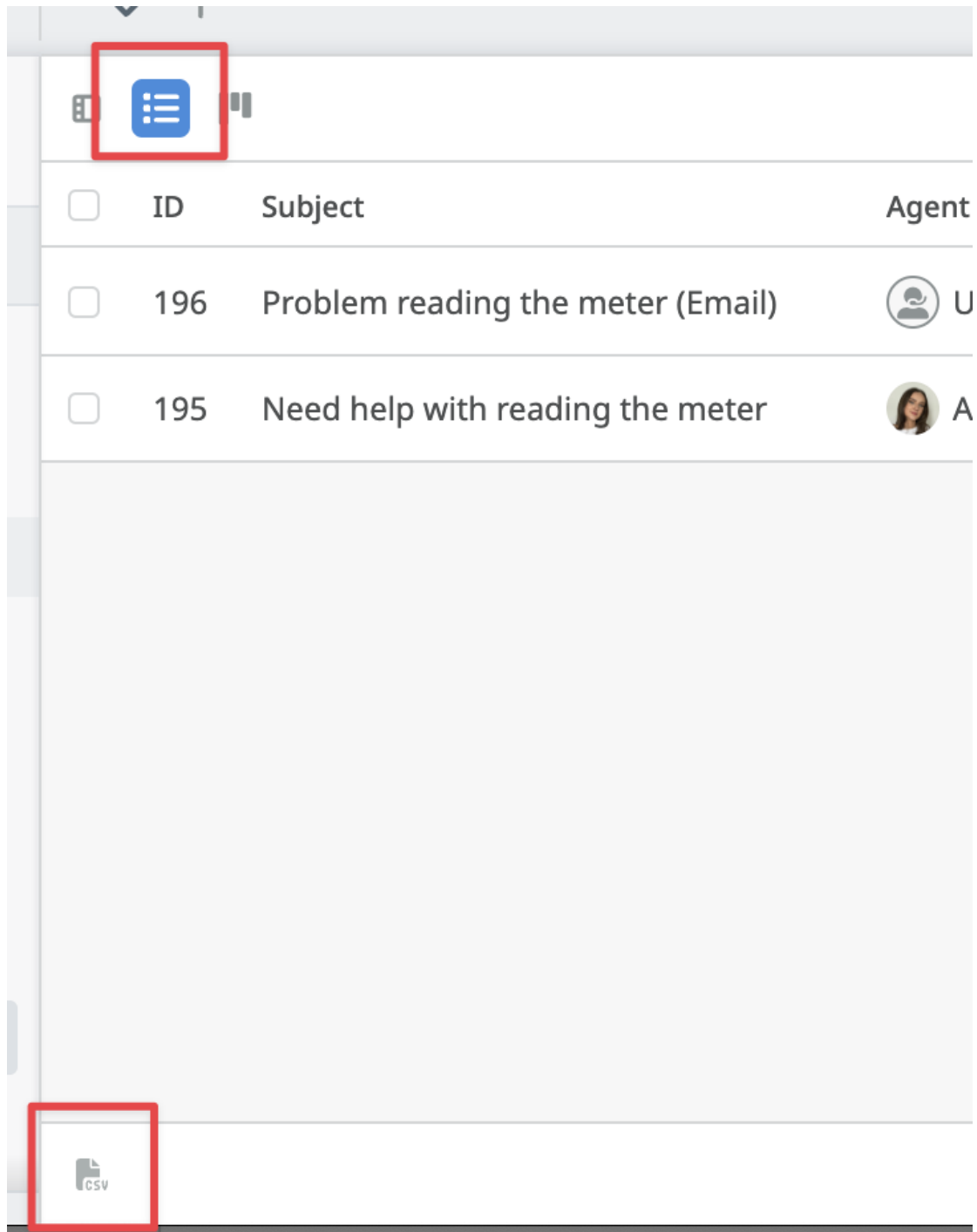
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Download ticket results as CSV



Christopher Nadeau - 2023-08-17 - [Comments \(0\)](#) - [Agent](#)

Download ticket queue/list results

The easiest way to download tickets is by running a queue or list from the agent interface. When results load, switch to the table view and then click on the CSV button on the bottom left.



The screenshot shows a web interface for a report. At the top, there is a blue icon with three horizontal lines, which is highlighted with a red square. Below this is a table with three columns: 'ID', 'Subject', and 'Agent'. The table contains two rows of data. Below the table, there is a large empty rectangular area. At the bottom left of the interface, there is a 'CSV' download icon, which is also highlighted with a red square.

| <input type="checkbox"/> | ID | Subject | Agent |
|--------------------------|-----|-----------------------------------|---|
| <input type="checkbox"/> | 196 | Problem reading the meter (Email) |  U |
| <input type="checkbox"/> | 195 | Need help with reading the meter |  A |

Download tables generated from a report

You can create a stat (or use a built-in stat) to generate a *table* report. From here, you may download the results as CSV.

Refer to the full reporting guide for information on using reports: [Using the Stat Builder](#)

Tickets opened in the past 24 hours ▾

Display

× Table

 × ▾

This stat used by Dashboards and Reports

[Ticket Insights](#) -> [Overview](#)

Download as CSV

Created Hour

15

Reset order | Showing 1 to 1 of 1 entries

Using the Deskpro API

If no other option provides the flexibility you need, then you can use the Deskpro API. Refer to the developer guide here: [About the API](#)