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## Change the name of the Contact Us tab

Thomas Rolfe - 2023-09-13 - [Comments \(0\)](#) - [Configuration](#)

You can customize the text on the Help Center **Contact Us** button where users submit tickets. For instance, if you'd like to rename it from "Contact Us" to "Submit Tickets".

Go to **Admin > Configuration > Phrase Translation**. Click the Help Center UI tab and search for helpcenter.general.nav\_contact.

Phrase Translation

The text you see in Deskpro is stored as phrases, that includes the names of custom object you create. Here you can manage the phrases and provide translation for custom phrases.

Help

helpcenter.general.nav\_conta

Filter

Your Objects

Help Center UI

Email

Custom

| Phrase                              | English               |
|-------------------------------------|-----------------------|
| Help Center General (2)             |                       |
| helpcenter.general.nav_contact      | Contact Us            |
| helpcenter.general.nav_contact_desc | Get in touch for help |

Click the highlighted row and edit the text for your language.

Click **Save** at the bottom of the page.

## Edit: helpcenter.general.nav\_contact



helpcenter.general.nav\_commu...

helpcenter.general.nav\_contact\_...



English

Show Original | Reset

Submit Tickets



Français

Contactez-Nous



Español

Contáctanos



English (UK)



الإنجليزية

اتصل بنا



Türkçe

Bize Ulaşın



Deutsch

Kontakt

Now when you go to the Help Center, you will see your custom button name.

221B Energy Helpdesk

Agent Admin English Contact Us

How can we help you today?

Help Center

**1** You have one ticket to respond to.

Community Guides Knowledgebase News Files **Submit Tickets**