



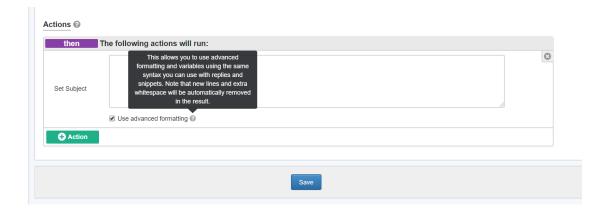
帮助中心 > 社区 > Feature Request > Using Variables in ticket triggers to add notes and replies

Using Variables in ticket triggers to add notes and replies Collecting Feedback

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• 论坛名称: #Feature Request

Currently when setting a subject line you can use advanced formatting and ticket variables:



It would be great if you could use this feature in Agent notes and replies as well.