



<u>帮助中心</u> > <u>社区</u> > <u>Feature Request</u> > <u>User Fields in Chat</u>

## **User Fields in Chat Collecting Feedback**

- G Gunner
- 论坛名称: #Feature Request

 $Link \ User/Org \ (CRM) \ fields \ with \ live \ chat \ forms. \ The \ same \ way, \ in \ a \ ticket \ form \ you \ are \ able \ to \ drag \ in \ user \ or \ organisational \ fields - the \ same \ feature \ would \ be \ useful \ to \ apply \ to \ the \ custom \ pre-chat \ forms.$