Support .msg files being forwarded to the helpdesk from Outlook Collecting Feedback

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- 论坛名称：#Feature Request

We are currently experiencing problems when forwarding an email to the ticket system to create a ticket for a user. Outlook uses either .eml or .msg files and deskpro only reads the .eml files. When deskpro receives a .msg file it responds with an error (invalid_fwd).

We'd like .msg files to be supported when forwarding.