



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Slack App : Voice Integration](#)

Slack App : Voice Integration Report

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- 论坛名称: #Feature Request

It would be a fantastic feature to update agent's slack status through deskpro when they accept a call.

Putting their icon as a phone, and adding notes/ticket ID into their status as a comment.

Agent controls for automatically setting DND in slack would also be a useful feature related to this.