



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Show ticket Status in Notification Area](#)

Show ticket Status in Notification Area Collecting Feedback

- JG Jeroen Geilman
- 论坛名称: #Feature Request

I often get Agent Notifications in the browser about tickets that have been Resolved; this is not visible by just looking at the notification, however.

I suspect the Notifications are not updated after having been logged.

Would it be possible to add the Ticket Status to the Notification, and to update this in real time?