



<u> 帮助中心 > 社区</u> > <u>Feature Request</u> > <u>Read receipts/markers for ticket messages</u>

Read receipts/markers for ticket messages Collecting Feedback

• E Errol

• 论坛名称: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Comments (1)

Y **Yasin** 1 year ago bump?