



 $\underline{\underline{\pi}}$ 助中心 > 社区 > Feature Request > Read receipts/markers for ticket messages

Read receipts/markers for ticket messages Collecting Feedback

- E Errol
- 论坛名称: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Comments (1)

Y **Yasin**1 year ago
bump?