



<u>帮助中心</u> > 社区 > <u>Feature Request</u> > <u>Public tasks should be visible only in the ticket scope</u> Public tasks should be visible only in the ticket scope Collecting Feedback

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- 论坛名称: #Feature Request

Public tasks linked to a ticket are visible to all agents. It would be great if they were visible only in the ticket scope. <br/>br /> <br/>br /> <br/>Or perhaps a « ticket scope » visibility status should be added alongside public and private.