Deskpro

帮助中心 > 社区 > Feature Request > Option to display additional user/organization details within the new ticket form when an agent is creating a new ticket

Option to display additional user/organization details within the new ticket form when an agent is creating a new ticket Collecting Feedback

- Romanita Courson
- 论坛名称: #Feature Request

When creating a new ticket in the agent interface, after selecting a user, some user information is displayed (email address, phone number and name).