



<u>帮助中心</u> > <u>社区</u> > <u>Feature Request</u> > <u>Option for agents to write in chat after user has left / timed-out</u>

Option for agents to write in chat after user has left / timed-out Collecting Feedback

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- 论坛名称: #Feature Request

There is no option to type/write once a user timeout. Sometimes customer comes back again and type after this "user timeout" or "chat ended by user" but unfortunately agents can't answer chat anymore.