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Need more ticket metadata when clicking on customer Collecting Feedback

- Marcus Bell
- 论坛名称: #Feature Request

If I have a ticket open and I want to get a quick sense of the recent tickets that an account has opened, I click on the company name in the ticket header. It then presents me with the following page, and I click "Tickets". However, the dates are not included, nor is there the ability to add various metadata columns. If this is intended to be a quick view of tickets, then at least the ticket creation date should be present. It would be good as well to make this column configurable like the rest of the DeskPro interface.

Thx,

Marcus