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## **Mention creation of linked tickets as notes Collecting Feedback**

- CM Christian Mattart
- 论坛名称: #Feature Request

Linked tickets are not really visible in the agent interface. When creating linked tickets, it is common usage that our agents add a note to the parent ticket (or to their siblings) mentioning the fact that a linked ticket was added. This is part of the ticket history, so I think it would be a great feature to automate this. Thanks for voting this up :-)