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@mention a team Collecting Feedback

- E Errol
- 论坛名称: #Feature Request

Is it possible to @mention a team in a note?

Example we have two people in the finance team.

So far we were mentioning each one individually. Can we do @finance, so they both get the mention?

Comments (1)

CB Clint Broadhead

7 years ago

When filling out a note it would be extremely useful for the support team to @ mention an entire team to better elicit a response.

For example there is an issue with the website. The support team (HelpDesk) can @ mention the web site team (WebGroup) with @WebGroup which will subsequently ping every member of that team.