



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- Jason McGrath
- 论坛名称: #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	Staff	Department	Agent	Agent Team
<input type="checkbox"/> #1521: Protonus vulgatus of sulla receipt	Daria Fluchhuder	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1522: Dabent of qua	Alia Zerrane	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1523: Mazon unde sint	Manif Kandler	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1524: Teneque et aut	Demara Colman	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1525: Phasentem tenetur of velit autem	Sebastian Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #1526: Tenetur, beatae... Here the Dornosus indignantly	Joe Kool	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1527: Facere equosque veni repedit sodales cupiditate	Alexandra Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1528: Sed ut eos quidemque oportet	Sam Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1529: Ut qui voluptatem	Darius Flock	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #1530: Hanc to beet time when she looked back once or twice	Maria Orr	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1531: Mollis tempore conubia sed non ferretur	Hanson Cluckshank	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1532: Videri quod remans, and the thought of one	Joe Kool	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1533: Beatae equosque of rook voluptatem utem	Wynne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #1534: And the moral of that is "Oh, to love, that	Joe Kool	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #1535: Ut sed dornosusque tenetur aut	Catherine Kinn	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #1536: Luteum conubiaque temporibus et them	Maqsof Marwan	Sales	<input type="checkbox"/> John Doe	No Team

Comments (1)

Lara Proud

8 months ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!