



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Limit total number of tickets assigned to an agent](#)

## **Limit total number of tickets assigned to an agent Collecting Feedback**

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- 论坛名称: #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.