JIRA integration - carry over text Collecting Feedback

- M Massimo
- 论坛名称: #Feature Request

Need to be able to carry over the ticket's description when 'pushing' a ticket in JIRA via the plug-in. At the moment I have to copy/paste the ticket description from deskpro to jira manually. which is not ideal

Comments (2)

MW **Michael W.**
8 years ago
I second that. Not only the ticket description, but all previous notes and replies too. the jira description field allows rich text, so that could be neatly formatted.
BA **Brandon C Allen**
11 months ago
This would be useful for my company as well