



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Include user message in SLA alert email](#)

## **Include user message in SLA alert email Collecting Feedback**

- tommy jackson
- 论坛名称: #Feature Request

We have recently begun using SLAs and would like to be able to include the user's message in the warning/failure email template. This is not currently supported.