Deskpro

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I would like to be able to create filters and reports for the Flags in tickets Collecting Feedback

- Gemma
- 论坛名称: #Feature Request

It would be good if you could build a filter on the ticket flags. At the moment they're available to colour code, but you can't create a filter or report to group them all. Can this be added as a feature for future. Thanks

Comments (1)

Christian Mattart

6 years ago

Agent filters should let agents filter tickets by flag (and other criteria).