



 $\underline{\mathtt{ABD}}$ > $\underline{\mathtt{AEC}}$ > Feature Request > $\underline{\mathtt{Hot}}$ comment or warning about user or organization

Hot comment or warning about user or organization Collecting Feedback

• DM Douglas Martin

• 论坛名称: #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.