



[帮助中心](#) > [社区](#) > [Suggestion](#) > [Converting Chats to Tickets automatically](#)

Converting Chats to Tickets automatically In Development

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- 论坛名称: #Suggestion

Is it possible to have completed chats convert to resolved tickets automatically? Currently, our agents convert completed chats to resolved tickets as part of their workflow. It would make us more efficient if this was done automatically.

Thanks!