



<u>帮助中心 > 社区 > Feature Request > Chat full log</u>

Chat full log Collecting Feedback

• Jessica Johnson

• 论坛名称: #Feature Request

It would be useful to have a chat full log similar to the ticket full log tab in the ticket history, where agents can see a record of everything that has happened related to a particular live chat e.g. changes to the assignee, times of the replies, etc.