



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Chat fields required to help with chat reporting](#)

Chat fields required to help with chat reporting Collecting Feedback

- Riccardo
- 论坛名称: #Feature Request

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so you can see what the chat was marked as.