Deskpro

Be able to mark an email as important Report

- John Monkhouse
- 论坛名称: #Feature Request

Hello,

We would really like to be able to mark an outgoing email as important.

Comments (1)

Albert Mora

2 weeks ago

We made a trigger that gives outgoing replys that have the custom agent field "urgent" toggled in them a label saying Important! and sending the mail to user changing de importance header to high. This way any outlook that gets the message gets the red exclamation mark.