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Assign multiple Organizations to one User Finished

- Samuel Waser
- 论坛名称: #Feature Request

Our clients sometimes have third party companies which provide certain services and therefore need to open tickets on behalf of our clients. Often, these third party companies provide their services for multiple different clients from us.

It would be great if we could assign users of such third party companies to multiple organizations.

When they open a ticket they could choose for which company they want to create their ticket. The managers of the implicated clients could see and manage these tickets from the portal.

Comments (3)

Michael W.

5 years ago

We have the same situation.

Andreas Kasperek

1 year ago

We have a very similar situation where consultants work for more than one of our clients and thus may need to open support tickets for any of them.

Lara Proud

8 months ago

We're pleased to share that this ability has been added to Deskpro. You can now create Users that are associated with more than one Organization. You can find out more about this update here:

https://support.deskpro.com/en-US/news/posts/deskpro-horizon-release-202338#new_features

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