



<u>帮助中心</u> > 社区 > Feature Request</u> > <u>agent assign for linked tickets created from a forward</u> agent assign for linked tickets created from a forward Collecting Feedback

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- 论坛名称: #Feature Request

When using 'Forward as a new linked ticket' in Deskpro there's a checkbox to assign the ticket to an agent.

I'd like to be able to set this as checked by default so I can automatically assign the newly created tickets to myself.